



# Get ready for your Devoted Medical visit

We make it easy to connect with a Devoted Medical provider.

Here's what to expect:

## Before your visit

To make sure everything goes smoothly, one of our clinical associates will give you a call. They'll ask a few basic health questions, test your Zoom video connection, and answer any questions you may have about the visit. Don't worry if you haven't used Zoom before — we'll walk you through it!

**Tip:** If you have a blood pressure cuff at home, take your blood pressure each day for a few days. Write down your numbers so you can share them during the visit.

## On the day of your visit

Take these steps to get ready:

- Gather all your medications and supplements (including injections and inhalers)
- Write down any questions you want to ask
- Make sure your laptop, phone, or tablet is charged or plugged in
- Set up in a quiet, comfortable place where you can talk freely about your health

When it's time for your visit, the provider will call you. Once you're on the phone, they'll help you get set up on video.

## Questions? We're here to help!

If you have questions about your visit or if you need to reschedule, give us a call at **1-888-802-2738 (TTY 711)**.